1			CLAIMS	
2		What is	s claimed is:	
3				
1		1.	A method comprising:	
2			receiving a telephone call;	
3			encoding the telephone call;	
4			storing the encoded telephone call; and	
5			sending an email containing the encoded telephone call.	
1		2.	The method of claim 1 further comprising:	
2			in response to caller ID information received with the telephone call, retrieving additional	
3		identif	dentifying information; and	
4	Total Street		including the additional identifying information in the email.	
1	The first	3.	The method of claim 2 wherein the additional identifying information is retrieved from a	
2		remote	e website.	
1		4.	The method of claim 2 wherein the additional identifying information is retrieved from a	
2	local storage.		torage.	
1	3. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4. 4.	5.	The method of claim 1 further comprising the sending of the email being in response to:	
2	<b>P</b> ******.		receiving a remote request.	
1		6.	A method comprising:	
2			receiving a plurality of audio communications;	
3			encoding each of the plurality of audio communications;	
4			generating a video representation of the encoded audio communications;	
5			receiving, via the video representation, a request to play back one of the encoded audio	
6		comm	unications; and	
7			decoding the requested one of the encoded audio communications.	
1		7.	The method of claim 6 wherein:	
2			the video representation is generated in response to a remote request from a remote location.	

- 1 8. The method of claim 7 further comprising:
  2 sending the encoded one audio communication to a remote location; and
  3 the decoding being done at the remote location.
- 1 9. The method of claim 8 wherein:
  2 the video representation comprises an html page; and
  3 the request to play back comprises an activation of a control in the html page.
- 1 10. The method of claim 9 wherein the control comprises a hyperlink.
- 1 11. An article of manufacture comprising a medium having therein instructions which, when executed by a machine, cause the machine to perform the method of claim 1.
- 1 12. The article of manufacture of claim 11 further comprising instructions which cause the machine to perform the method of claim 2

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